

HERITAGE NEW ZEALAND Pouhere taonga

HERITAGE NEW ZEALAND POUHERE TAONGA STATEMENT OF PERFORMANCE EXPECTATIONS 2019-2020

EXIT

Presented to the Minister for Arts, Culture and Heritage pursuant to Section 149L of the Crown Entities Act 2004

Tukutuku panel detail, Kikopiri Marae. IMAGE: ARNO GASTEIGER

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HERITAGE NEW ZEALAND POUHERE TAONGA

STATEMENT OF PERFORMANCE EXPECTATIONS 2019-2020

1:		TEMENT OF RESPONSIBILITY FOR THE STATEMENT PERFORMANCE EXPECTATIONS	2
2:		RITAGE NEW ZEALAND POUHERE TAONGA Ategic Framework	3
3:		RITAGE NEW ZEALAND POUHERE TAONGA Priority Outputs 2019-2020	7
4:	PRC	OSPECTIVE FINANCIAL STATEMENTS 2019-2020	13
	4.1	Financial planning assumptions	13
	4.2	Prospective Statement of Comprehensive Revenue and Expense	14
	4.3	Prospective Statement of Financial Position	15
	4.4	Prospective Statement of Movements in Equity	16
	4.5	Prospective Statement of Cash Flows	17
	4.6	Prospective Statement of Accounting Policies	18

HERITAGE NEW ZEALAND POUHERE TAONGA HERITAGE PROPERTY Portfolio

COVER: LEARNING ABOUT THE TREATY OF WAITANGI AT MĀNGUNGU MISSION. IMAGE: GRANT SHEEHAN/HERITAGE NEW ZEALAND POUHERE TAONGA

PART ONE:



STATEMENT OF RESPONSIBILITY FOR THE STATEMENT OF PERFORMANCE EXPECTATIONS

In accordance with the Crown Entities Act 2004 and FRS – 42, Prospective Financial Statements, the Board and the management of the Heritage New Zealand Pouhere Taonga hereby state that:

- The Board and the management of Heritage New Zealand Pouhere Taonga have been responsible for the preparation of these Statement of Performance Expectations and Prospective Financial Statements, including the appropriateness of the assumptions underlying them, and the judgements used therein.
- The Statement of Performance Expectations and Prospective Financial Statements will be updated in accordance with Section 149L of the Crown Entities Act 2004 obligation to prepare a Statement of Performance Expectations at the start of each financial year.
- Readers of this Statement of Performance Expectations are referred to the Heritage New Zealand Pouhere Taonga Statement of Intent 2017-21 for the strategic context in which this document has been developed.



Myathuch

RT HON WYATT CREECH CNZM Chair Heritage New Zealand Pouhere Taonga Board Heamana o te Poari o te Pouhere Taonga 28 June 2019



John Hackey

SIR JOHN CLARKE KNZM Chair Māori Heritage Council Board member Heritage New Zealand Pouhere Taonga Board Heamana o te Kaunihera Tuku Iho Māori o te Pouhere Taonga Mema o te Poari o te Pouhere Taonga

28 June 2019

2.

HERITAGE NEW ZEALAND POUHERE TAONGA STRATEGIC FRAMEWORK

GOVERNMENT PRIORITIES:

An economy that is growing and working for all of us.

Improving the wellbeing of New Zealanders and their families. Making New Zealand proud.							
Social Capital	н	luman Capital	Natural Capit	al	Financial/Physical Capital		
ARTS CULTURE & H		E SECTOR – SEC ALUING WHO WE			EWORK PRIORITIES:		
 All New Zealanders can access and participate in cultural experiences Expanding reach into diverse communities Providing more opportunities for children and youth, and especially those from lower socio-economic backgrounds The cultural sect and growing sus Maximising your to economic grov Supporting career 			ainably entity's contribution rth	 3. New Zealanders share a distinct and inclusive identity and value our history and traditions Contributing toward achieving the Government's goals to revitalise Māori language as set out in the Maihi Karauna Working with the Ministry for Culture and Heritage to participate in nationally significant commemorations 			
		SE NEW ZEALA					
ORGANISATIONAL PURPOSE: Tairangahia a tua whakarere; Tātakihia ngā reanga o āmuri ake nei Honouring the past; inspiring our future			PRIMARY OUTCOME: New Zealanders have a greater appreciation of their sense of place, identity and nationhood				
			PRIORITIES:				
CollaboraPromotirEducating	ating with iv ng the vision g, advising a	t heritage places vi, owners, members, vo of <i>Tapuwae</i> to conserve and regulating to conserve on a modern innovative	e Māori heritage ve heritage		munities to conserve heritage		

Continuing to develop a modern, innovative and effective organisation

Social Capital	Hu	uman Capital	Natural Capital		Financial/Physical Capital			
	HERITAGE FOCUS:							
People access and contribute to knowledge, information and stories of New Zealand's importantCONSE New Zealand's imp are conserved to a			A TAONGA/ RVATION Intant heritage places propriate standards future	HONONGA/ENGAGEMENT New Zealanders are proud of and value their cultural and national identity				
CAPA OUR PEOPLE Expert Motivated Respectful Innovative				OUR SY Fit for p Moc	purpose			

PART TWO - CONTD

OVERVIEW

OUR STATEMENT OF PERFORMANCE EXPECTATIONS sets out the key priorities for our activity in the 2019-2020 financial year, how these relate to the priorities of the Arts Culture and Heritage sector, and how these will be assessed. Heritage New Zealand Pouhere Taonga has taken the opportunity presented by this year's Statement of Performance Expectations to review our performance measures to ensure they continue to provide an accurate reflection of the relationship of our work to government objectives. As a result we have reduced the number of indicators of our work, whilst refining them to provide a more qualitative picture of the impact of our activities.

OUR PURPOSE

The purpose of Heritage New Zealand Pouhere Taonga is stated at section 3 of the Heritage New Zealand Pouhere Taonga Act 2014 as being the promotion of the identification, protection, preservation, and conservation of the historical and cultural heritage of New Zealand. Heritage New Zealand Pouhere Taonga is established by section 9 of that Act to give effect to that purpose.

Heritage New Zealand Pouhere Taonga achieves this by:

- maintaining the New Zealand Heritage List/Rārangi Kōrero
- working with local authorities on identifying historic heritage in plans and protection with appropriate rules, and monitoring plan quality
- working to make reports available about New Zealand's archaeological resources
- administering the National Heritage Preservation Incentive Fund
- providing a range of advice to the owners of heritage places, including local authorities, about the preservation and conservation of those places such as advice on resource consent applications
- providing heritage assessments of Crown property to be disposed and making recommendations for heritage protection on that land
- administering the regulation of archaeological resources through the archaeological authority process
- supporting iwi and hāpu with conservation projects
- managing 43 heritage properties and making them available to the people of New Zealand
- supporting owners to reduce risk to National Historic Landmarks/Ngā Manawhenua o Aotearoa me ona Korero Tūturu
- maintaining and developing an active support network including organisational membership; and
- engaging people in a range of events around the country about New Zealand's outstanding cultural and historical heritage.

We promote this purpose by characterising it in our strategic framework with an expression of New Zealand's cultural heritage: the whakataukī - "Tairangahia a tua whakarere; Tātakihia ngā reanga o āmuri ake nei – Honouring the past; inspiring the future".

GOVERNMENT PRIORITIES

Each of the Government's priorities for the Arts Culture and Heritage sector (AHC) informed the development of the strategic framework for Heritage New Zealand Pouhere Taonga. However, three priorities have particular resonance for our core activities. They are:

New Zealanders share a distinct and inclusive identity and value our history and traditions

Through contact with heritage places, New Zealanders can build a greater appreciation of their sense of place, identity and nationhood. Heritage New Zealand Pouhere Taonga will report how we are identifying and sharing information about New Zealand's heritage. We will report on the results of our survey of New Zealanders about the role heritage has in their lives and highlight progress made in achieving the Government's goals to revitalise Māori language as set out in the Maihi Karauna.

We track our success in this area through the growth of our knowledge/mātauranga about the places that contribute to New Zealand's heritage. This year, we are increasing our reporting on places that are of significance to Māori to reflect the special role of Māori heritage in forming New Zealand's distinct and inclusive identity. To demonstrate how New Zealanders value history and traditions, we are reporting for the first time on the percentage of new entries and reviews that arose from public applications.

Heritage New Zealand Pouhere Taonga will ask New Zealanders directly about the value they place on heritage. This year, for the first time, we will provide disaggregated data to build a picture of who in New Zealand particularly values places that contribute to this country's distinct identity.

The cultural sector is supported and growing sustainably

Heritage New Zealand Pouhere Taonga prioritises work that helps conserve places that reflect New Zealanders' distinct identity. We will continue to focus on National Historic Landmarks/Ngā Manawhenua o Aotearoa me ōna Kōrero Tūturu to ensure risk to New Zealand's most significant heritage is reduced. We will continue to support the heritage sector and encourage its sustainable growth by providing leadership in heritage conservation.

Heritage New Zealand Pouhere Taonga is committed to providing high quality service to the Government, the heritage sector and the public. We will continue to report on how effective we are at meeting regulatory and advisory timeframes. We will continue to report on how we are maintaining and enhancing the heritage places in our care. We will highlight the changes we are making to the organisation to increase our effectiveness.

Heritage New Zealand Pouhere Taonga will continue to administer and monitor the outcomes of the National Heritage Preservation Incentive Fund. The Incentive Fund is an important fund for supporting the private owners of nationally significant heritage to undertake conservation work on them. We will continue to provide advice and support to owners to enable them to access the fund effectively. The investment priorities for this round no longer include seismic assessment as Heritage EQUIP now covers this requirement. The investment priorities for the 2019 funding round are:

- conservation and preservation of sites of significance to Māori; and/or
- conservation and preservation of sites that support regional economic development.

All New Zealanders can access and participate in cultural experiences

Heritage New Zealand Pouhere Taonga provides public access to its unique and special collection of heritage properties. In 2019-2020 Heritage New Zealand Pouhere Taonga will open 40 properties to the public. This year, we are improving our reporting on how accessible heritage experiences are to New Zealanders. We are introducing disaggregated data into our measures for the first time. We will extend our reach through collaboration with others, events at our properties, and new content across a range of platforms. We will report on work carried out to attract visitors and improve visitor experiences. We will report on highlights like Tohu Whenua Landmarks that tell our stories – the programme we lead with our government agency partners to make it easier for visitors to find out about and visit New Zealand's significant heritage places.



Graph 1: Visitors to our staffed properties by financial year¹ (as at April 2019)



Condition of components of Heritage New Zealand Pouhere Taonga properties

Graph 2: Current condition of components of Heritage New Zealand Pouhere Taonga properties (as at April 2019)

1 Note Old St Paul's closed on 3 May 2019 for strengthening and upgrade work and is scheduled to reopen in January 2020.

PART TWO - CONTD

OUR PRIORITIES

We have five strategic priorities for the delivery of our core services. These anchor our strategic framework, and are informed by the strategic priorities for the ACH:

Promoting significant heritage places

Last year Heritage New Zealand Pouhere Taonga had a focus on "the most" significant heritage places. While we achieved strongly in relation to this objective, we have adjusted it this year to broaden the application of our resources, particularly in the listing function.



Graph 3: Approximate number of entries on the New Zealand Heritage List/Rārangi Kōrero by financial year (as at April 2019)

This approach will enable more of the heritage that New Zealanders value to be identified, whilst maintaining our strong support for the protection and conservation of New Zealand's key places of heritage significance in our other core activities. Advice provision, planning submissions, and the development and delivery of the National Historic Landmark/ Ngā Manawhenua o Aotearoa me ōna Kōrero Tūturu and Tohu Whenua programmes are important examples of this.

This priority is a key support to the ACH strategic priority regarding New Zealanders sharing a distinct and inclusive identity and valuing our history and traditions, as it emphasises improving New Zealanders' understanding of our history and enables them to engage with the places that have shaped our identity.

Collaborating with iwi, owners, members, volunteers, local authorities and communities to conserve heritage

This priority is unchanged from last year. It represents a core facet of our purpose and activities. The delivery of the Tohu Whenua programme is a prime example of this collaboration. Working with the Department of Conservation, the Ministry for Culture and Heritage, iwi/hapū, local authorities, and owners, we will be building on the successful launch of the programme in Northland, Otago, and the West Coast to further develop the delivery of the programme. Consultation on a further rollout in another region will be initiated and the existing cohort of Tohu Whenua regional sites will be expanded, with new sites added to the programme in existing regions.

This year we are challenging ourselves to improve the transparency of our support for the ACH strategic priority regarding all New Zealanders accessing and participating in cultural experiences. The reshaping of our key performance indicators will enable us to better demonstrate the diversity of our reach. It has also been designed to show, more transparently, the growth in opportunities we provide for children and youth.

Promoting the vision of *Tapuwae* to conserve Māori heritage

This priority is unchanged from last year due to the strength and significance of the vision provided by *Tapuwae*, the Māori Heritage Council's vision for Māori heritage. This is a core element of our delivery against the ACH priority of helping New Zealanders to share a distinct and inclusive identity and value our history and traditions. The *Tapuwae* vision is also foundational for our contribution to achieving the Government's goals to revitalise the Māori language as set out in the Maihi Karauna.

As part of promoting the vision of *Tapuwae* and Maihi Karauna, Heritage New Zealand Pouhere Taonga has established 'Pouhere Reo' to encourage the use of te reo by staff. Beginner classes in te reo Māori have been made available across the organisation and intermediate classes are also in preparation. The organisation runs a Pouhere Reo club guided by Pouhere Reo champions, to support the language course and grow the currency and use of te reo Māori in the organisation.

Educating, advising and regulating to conserve heritage

This priority continues from last year as it demonstrates our core day-to-day activities. Undertaking this work enables us to deliver against all of the ACH priorities through activities such as: providing advice to local authorities on the development of heritage strategies that support economic growth and career sustainability; providing educational visits to and events at our properties; and supporting commemorations such as the 125 years of Women's Suffrage and Tuia 250.

Continuing to develop a modern, innovative and effective organisation

This is a new priority for the organisation this year and it is important for giving effect to all the ACH priorities. Maintaining currency in the organisation's abilities in information provision, communication methods, visitor experiences, products and service development underpins our delivery of greater levels of access, maximised economic growth contributions, and increased awareness of identity. At the end of 2017, Heritage New Zealand Pouhere Taonga reorganised itself to achieve a stronger future focus and more co-ordinated regional delivery of organisational objectives. This priority represents our commitment to the effective implementation of those changes.

3. HERITAGE NEW ZEALAND POUHERE TAONGA KEY PRIORITY OUTPUTS 2019-2020

IN 2019-20, HERITAGE NEW ZEALAND POUHERE TAONGA

will be in the second phase of implementing its new capacity model. In 2018-19, the first portion of our budget baseline increase enabled us to better resource our heritage assessment, conservation advice, and archaeological regulatory functions. We are delighted that in 2019-20, the next phase of our baseline funding increase will allow us to implement capacity to:

- support organisational development in relation to Māori heritage
- provide more Māori heritage outcomes
- provide increased financial and marketing service support, improving delivery across the organisation
- collaboratively support the file keeping for the New Zealand Archaeological Association's database of archaeological sites -ArchSite; and
- increase listings.

We anticipate improving the engagement of New Zealanders with cultural and historic heritage through events and lifting the profile of Heritage New Zealand Pouhere Taonga in 2019-20. In addition, we expect to see improved digital engagement with Heritage New Zealand Pouhere Taonga from a more diverse range of New Zealanders as well.

The number of places where protection is increased or damage is reduced is expected to increase in 2019-20. This indicator applies where we have advocated for heritage to be considered during resource management, advocacy, archaeological authority and Crown Land Disposal processes. In 2018-19, district plan reviews had not progressed at the rate that we were anticipating, resulting in a lower than expected result. We anticipate that the recent issue of the National Planning Standards should activate greater levels of plan development by local authorities in future years; the 2018 review of heritage provisions in district plans identified 10 local authorities initiating district plan reviews. In 2019-20, Heritage New Zealand Pouhere Taonga has adjusted its outputs, removing some, introducing new ones, and amending others. Largely, this enables more efficient messaging about our performance against our statutory timeframes, and in our listing and outreach work. This efficiency then enables us to to report for the first time on:

- a) the percentage of new List entries and reviews that are endorsed or arose from public applications
- b) disaggregated data (such as age/gender) using tools like the Museums Aotearoa survey
- c) the % of archaeological authorities resulting in reports on sites of significance to Māori; and
- d) how well we are meeting statutory timeframes for listing.

We will now use narrative in our Annual Report to advise on the:

- a) 'number of projects' in relation to the condition of Heritage New Zealand Pouhere Taonga properties
- **b)** number of visitor facility and interpretation projects completed at selected Heritage New Zealand Pouhere Taonga properties
- c) progress of potential National Historic Landmarks; and
- d) progress, in partnership with the Ministry of Culture and Heritage and the Department of Conservation, on the Tohu Whenua programme.

Heritage New Zealand Pouhere Taonga is continuing to refine these objectives and will be testing our capacity for data collection over the coming year in order to improve the transparency and narration of our performance story even further.

2019-2020 OUTPUTS

Indicators	Measures	2016-2017 Actual	2017-2018 Actual	2018-2019 year end estimate ²	2019-2020 Estimate	Trend
1. Increase in visitor numbers at HNZPT staffed properties	Number of visitors	227,405	228,996	235,000	235,000	Maintaining
	% Age; % Gender; % Nationality	New r	measure 2019-2	20 – baseline to	be set	New
2. Museums Aotearoa survey respondents who rate the quality of their visit to HNZPT staffed properties as "satisfied" or higher	Percentage	97%	96%	97%	New baseline to be set 2019-2020 due to new survey method	New
3. HNZPT partners with others on heritage engagement initiatives	Number of partnerships	31	54	50	50	Maintaining
4. HNZPT holds or contributes to events	Number of events	143	191	160	210	Going up
to enhance engagement with heritage	% Māori heritage events (number attending) % school education events; (number attending)		w measure 2019 baseline to be s	10% Māori heritage 25% school- education (baseline number attending)	New	
5. Increase in engagement in HNZPT's	% increase in digital users	N	ew baseline to l due to new si	pe set 2019-20 urvey method	20	New
digital and hard copy content	Annual audited magazine circulation (every two years)	11,509	11,461	11,512 (Final)	Non- reporting year in 2019-2020	Maintaining

1. ALL NEW ZEALANDERS CAN ACCESS AND PARTICIPATE IN CULTURAL EXPERIENCES

2 Estimates taken in April 2019.

Indicators	Measures	2016-2017 Actual	2017-2018 Actual	2018-2019 year end estimate	2019-2020 Estimate	Trend
6. HNZPT's heritage properties are cared for	95% of property asset components are maintained at or above moderate condition grade	95%	95%	96%	96%	Going up
7. New Zealand's heritage is protected through district plans Triennial report	2015 report 34% of plans with heritage schedules that include all New Zealand Heritage List entries located within the district 67% of plans that protect built heritage from demolition ³ 25% of plans that protect Māori heritage from destruction ⁴ 49% of plans with incentives to encourage the retention and care of heritage places	2018 report 33% of plans with heritage schedules that include all New Zealand Heritage List entries located within the district (-1%) 72% of plans that protect built heritage from demolition (+5%) 23% of plans that protect Māori heritage from destruction (-2%) 59% of plans with incentives to encourage the retention and care of heritage places (+10%)			Not measured in 2019- 2020 year	Going up
8. Number of heritage places where protection is increased or damage is reduced where HNZPT has advocated for heritage to be considered during resource management, advocacy, archaeological authority, and Crown land disposal processes	Number of places	622	231	158	180	Going up⁵

2. THE CULTURAL SECTOR IS SUPPORTED AND GROWING SUSTAINABLY

3 Destruction is a non-complying activity, at least for higher ranked items.

4 Destruction is a non-complying activity, at least for higher ranked items.

5 Affected by external factors, including district plan reviews.

Indicators	Measures	2016-2017 Actual	2017-2018 Actual	2018-2019 year end estimate	2019-2020 Estimate	Trend
9. The archaeological authority process results in information on New Zealand's archaeological heritage	HNZPT receives a report or establishes that no report is required for at least 80% of archaeological authorities processed in the last decade (by calendar year)	80% (2016)	82% (2017)	82% (2018)	80% (2019)	Maintaining
	% Māori heritage	New r	neasure 2019-2	20 – baseline to	be set	New
10. HNZPT provides access to reports	Total available	6,210	6,815	7,500	8,000	
on New Zealand's archaeological heritage	No. additions	382	605	685	500	Going up
11. HNZPT supports owners of heritage through the National Heritage Preservation Incentive Fund	Value allocated (number grants made) Minimum \$500,000 granted per year	\$672,000 (21 grants)	\$573,000 (17 grants)	\$834,939 (22 grants)	At least \$500,000	Maintaining
12. HNZPT has a collaborative relationship with specified iwi, hapū or hapori Involves a programme of work to recognise, conserve or increase engagement with Māori built and land-based heritage	Projects completed (include built heritage): (number) Projects in progress: (number)	9	9	7	11	Going up
13. HNZPT completes regulatory and advisory work in the required timeframes Crown Land Disposal i), Archaeological authorities ii), Listing iii)	At least 99% completed in required timeframes (number of applications)	i) 99.6% (267) ii) 99% (799) iii) new	i) 100% (269) ii) 99% (692) iii) new	i) 100% (140) ii) 99% (646) iii) new	99% (845 applications) ⁶	Maintaining

2. THE CULTURAL SECTOR IS SUPPORTED AND GROWING SUSTAINABLY - CONTD

6 New combined baseline for 2019-20: Crown Land Disposal 200 (99%); archaeology 640 (99%); listing reviews 5 (100%).

3. NEW ZEALANDERS SHARE A DISTINCT & INCLUSIVE IDENTITY
& VALUE OUR HISTORY & TRADITIONS

Indicators	Measures	2016-2017 Actual	2017-2018 Actual	2018-2019 year end estimate	2019-2020 Estimate	Trend	
14. More of the heritage New Zealanders care about is included on the New Zealand Heritage	Total entries on the New Zealand Heritage List	New r	New measure 2019-20 – baseline to be set				
List/Rārangi Kōrero through new entries and reviews of entries	% (with reports)	48%	50%	51%	51%	Maintaining	
	% (significance to Māori)	New r	New measure 2019-20 – baseline to be set				
	Combined total additions ⁷ /reviews	37	30	32 ⁸	53	Going up	
	% endorsed by iwi/hapū	New r	New				
	% public applications for new entries	New r	New				
15. Research New Zealand survey	Total %	58%	58%	59%	59%	Maintaining	
respondents who rate their personal interest in the protection of historic places as 'interested' (annual)	% Age; % Gender; % Nationality	New r	New				

PART THREE - CONTD

OUTPUT COSTS

As part of reorganising its outputs, Heritage New Zealand Pouhere Taonga has not yet ascribed new groupings for the output costs. Consequently, this year Heritage New Zealand Pouhere Taonga will continue to report the costs of its outputs under its former output groupings of heritage knowledge, heritage conservation, and heritage engagement. In next year's Statement of Performance Expectations, when we have completed our testing of all of the indicators we are interested in progressing and determined which ones will provide the most accurate representation of our contribution, we will confirm a new set of groupings for our output costs.

HERITAGE CONSERVATION OUTPUT COSTS:

	2016-2017 Actual (\$000s)	2017-2018 Actual (\$000s)	2018-2019 Prospective (\$000s)	2019-2020 Prospective (\$000s)
Heritage knowledge	2,419	2,305	2,672	3,041
Heritage conservation	7,339	8,284	9,726	11,134
Heritage engagement	5,880	6,616	7,816	9,151
Operating expenditure ⁹ before Canterbury Earthquake Heritage Building Trust grants	15,638	17,205	20,214	23,326
Canterbury Earthquake Heritage Building Trust Grants	46	247	-	300
Total operating expenditure	15,684	17,452	20,214	23,626

9 Excludes losses on disposal of property plant and equipment.

4. PROSPECTIVE FINANCIAL STATEMENTS 2019-2020

4.1 FINANCIAL PLANNING ASSUMPTIONS

HERITAGE NEW ZEALAND POUHERE TAONGA forecast total income for 2019-20 is \$21.3 million. This comprises \$14.6 million from the Crown and \$6.7 million from the Heritage New Zealand Pouhere Taonga's membership base, properties, grants and other income.

During the 2019-20 year Heritage New Zealand Pouhere Taonga will continue to develop its maintenance programme in addition to increasing our capacity to deliver services, prioritised to ensure financial sustainability. As demand for our services exceeds our capacity to supply, Heritage New Zealand Pouhere Taonga welcomes the additional funding of \$0.75 million for 2020, approved in the 2018 budget, but will continue to seek alternative revenue streams to maximise our ability to provide services that protect, manage and share New Zealand's heritage places.

In September 2019 Heritage New Zealand Pouhere Taonga will complete the purchase of a significant property and this is reflected in the financial statements. The Prospective Statement of Comprehensive Revenue and Expense also anticipates the additional funding provided by the Crown to cover the costs of managing this property.

These statements include the financial transactions and balances of the Canterbury Earthquake Heritage Building Trust (CEHB), which is controlled by Heritage New Zealand Pouhere Taonga. Significant assumptions underlying the preparation of these Prospective Financial Statements are:

- Outcomes sought by the Government remain consistent. Heritage New Zealand Pouhere Taonga will continue to provide leadership as the Government's advisor on the care and protection of New Zealand's heritage
- The functions of Heritage New Zealand Pouhere Taonga do not change, but the level of activity within the functions will be prioritised to maximise the outcomes for heritage
- While maintaining delivery of core services in other output classes, there will be continued focus on delivering key projects at a selected number of properties within the Heritage New Zealand Pouhere Taonga portfolio
- Earthquake strengthening work at Old St Paul's that commenced during the 2018-19 year will be completed by January 2020. The cost of this work is estimated to be in the region of \$3 million. It is anticipated that fundraising efforts, including a grant of \$0.5 million from the Lottery Grants Board Environment and Heritage Committee and \$0.4 million from the Friends of Old St Paul's, will cover approximately \$1.3 million of the cost.

- Earthquake repairs and other capital work planned for the Old Government Buildings will continue into the 2019-20 year, funded from lease revenue
- Planning for work on Turnbull House, Wellington will continue in the 2019-20 year. However the commencement of work will be dependent on the availability of externally sourced funding
- As a continuation of the Property Rationalisation Project, it is possible there may be changes to the Heritage New Zealand Pouhere Taonga property portfolio during the 2019-20 financial year. However, no provision has been made for this in the financial statements
- Property income from admissions, functions and merchandising revenue is expected to be close to 2019 levels, for most properties, with the exception of Old St Paul's
- Interest income is calculated on the assumption that interest rates for 2020 will be similar to 2019
- Heritage New Zealand Pouhere Taonga remains a going concern
- Due to high demand for its services, and as set out in the letter of expectations, Heritage New Zealand Pouhere Taonga will continue its efforts to grow non-government revenue sources and opportunities to collaborate with other agencies to maximise the impact of Heritage New Zealand Pouhere Taonga initiatives. These will include accessing grants and donations to fund major capital projects
- Heritage New Zealand Pouhere Taonga will continue to manage the Tohu Whenua programme that promotes heritage places to visitors. The budget of \$390,000 for this activity is funded equally by Heritage New Zealand Pouhere Taonga, the Department of Conservation, and the Ministry for Culture and Heritage
- Heritage New Zealand Pouhere Taonga will complete its move from a legacy stand-alone server-based information technology framework to cloud-based services.

4.2 PROSPECTIVE STATEMENT OF COMPREHENSIVE REVENUE AND EXPENSE

For the year ending 30 June

	Actual 2017	Actual 2018	Estimated Outturn 2019	Prospective 2020
	\$000s	\$000s	\$000s	\$000s
REVENUE				
Revenue from the Crown	12,988	12,988	13,838	14,588
Property	1,793	4,331	4,580	4,525
Grants, donations and bequests	1,022	1,859	6,225	894
Interest	360	362	388	325
Membership	641	709	740	679
Sundry	74	58	575	300
TOTAL REVENUE	16,878	20,307	26,346	21,311
EXPENDITURE				
Audit fees – external audit	65	64	90	70
Administration	1,643	1,820	1,620	1,864
Personnel	9,097	10,032	11,315	12,602
Property	1,534	1,780	2,420	2,956
Incentive Fund	673	222	630	715
Insurance premiums	395	765	1,094	986
Depreciation	475	626	690	860
Asset write-down/loss on transfer	30	-	472	-
Loss on granted property, plant and equipment	-	582	-	-
Communications	520	583	710	1,141
Membership and promotion	501	653	900	1,280
Board and Māori Heritage Council fees	139	149	150	148
Travel & accommodation	566	511	595	704
TOTAL OPERATING EXPENDITURE	15,638	17,787	20,686	23,326
NET (DEFICIT)/SURPLUS FOR THE YEAR BEFORE CEHB FUND AND TRUST	1,240	2,520	5,660	(2,015)
Canterbury Earthquake Heritage Buildings Trust grants	46	247	-	300
NET OPERATING (DEFICIT)/SURPLUS FOR THE YEAR	1,194	2,273	5,660	(2,315)
OTHER COMPREHENSIVE REVENUE AND EXPENSE				
Loss on revaluation of property, plant and equipment	(78)	(1,725)	-	-
Loss on transfer of property, plant and equipment	(270)	-	-	

548

5,660

(2,315)

846

The accompanying accounting policies form an integral part of these Prospective Financial Statements.

TOTAL COMPREHENSIVE REVENUE AND EXPENSE

4.3 PROSPECTIVE STATEMENT OF FINANCIAL POSITION As at 30 June

	Actual 2017	Actual 2018	Estimated Outturn 2019	Prospective 2020
	\$000s	\$000s	\$000s	\$000s
EQUITY				
Accumulated funds	34,940	39,762	43,164	47,404
Bequests and specified funds	5,245	4,113	7,353	5,148
Property maintenance and development fund	61	52	-	-
Revaluation reserve	45,345	41,355	40,883	40,883
Canterbury Earthquake Heritage Buildings Trust	581	319	311	11
TOTAL EQUITY	86,172	85,601	91,711	93,446
Equity is represented by:				
CURRENT ASSETS				
Cash and cash equivalents	5,575	3,386	3,689	2,392
Term deposits	6,320	9,600	11,940	6,940
Prepayments and receivables	547	649	852	852
Inventories	208	211	206	206
GST receivable	195	88	24	24
TOTAL CURRENT ASSETS	12,845	13,934	16,711	10,414
NON-CURRENT ASSETS				
Property, plant and equipment	75,604	73,670	79,504	88,010
Work in progress	2,763	2,896	814	40
TOTAL NON-CURRENT ASSETS	78,367	76,566	80,318	88,050
TOTAL ASSETS	91,212	90,500	97,029	98,464
CURRENT LIABILITIES				
Accounts payable and accruals	1,102	1,682	1,300	1,300
Incentive Fund grants	1,464	1,290	1,865	1,865
Other grants	1,627	951	951	651
Employee entitlements	784	910	1,136	1,136
TOTAL CURRENT LIABILITIES	4,977	4,833	5,252	4,952
NON-CURRENT LIABILITIES	63	66	66	66
TOTAL LIABILITIES	5,040	4,899	5,318	5,018
NET ASSETS	86,172	85,601	91,711	93,446

RT HON WYATT CREECH **Board Chair**

Myathuch ANDREW COLEMAN Manahautū

M.C.

Heamana o te Poari o te Pouhere Taonga

The accompanying accounting policies form an integral part of these Prospective Financial Statements.

4.4 PROSPECTIVE STATEMENT OF MOVEMENTS IN EQUITY

For the year ended 30 June

	Actual 2017	Actual 2018	Estimated Outturn 2019	Prospective 2020
	\$000s	\$000s	\$000s	\$000s
OPENING EQUITY	62,576	86,172	85,601	91,711
EQUITY TRANSFER FROM/(TO) CROWN	22,750	(1,119)	450	4,050
TOTAL COMPREHENSIVE REVENUE AND EXPENSE	846	548	5,660	(2,315)
CLOSING EQUITY	86,172	85,601	91,711	93,446

The accompanying accounting policies form an integral part of these Prospective Financial Statements

4.5 PROSPECTIVE STATEMENT OF CASH FLOWS

For the year ended 30 June

	Actual 2017	Actual 2018	Estimated Outturn 2019	Prospective 2020
	\$000s	\$000s	\$000s	\$000s
CASH FLOWS FROM OPERATING ACTIVITIES				
Cash was received from:				
Crown funding	12,988	12,988	13,838	14,588
Grants, donations and bequests	822	1,659	3,965	894
Other operating activities	2,494	5,376	5,692	5,504
Interest	348	361	388	325
Net Goods and Services Tax	-	107	64	-
	16,652	20,491	23,947	21,311
Cash was applied to				
Payment of suppliers	(6,655)	(7,157)	(8,393)	(10,851)
Payment to employees	(8,646)	(9,909)	(10,707)	(12,215)
Net Goods and Services tax	(46)	-	-	
	(15,347)	(17,066)	(19,100)	(23,066)
NET CASH FROM OPERATING ACTIVITIES	1,305	3,425	4,847	(1,755)
CASH FLOWS FROM INVESTING ACTIVITIES				
Cash was received from:				
Sale of property, plant and equipment	-	2,165	-	
Net sale of term investments	2,600	-	-	5,000
	2,600	2,165	-	5,000
Cash was applied to:				
Purchase of property, plant and equipment	(2,166)	(4,894)	(2,654)	(8,592)
Net purchase of term investments	-	(3,280)	(2,340)	-
	(2,166)	(8,174)	(4,994)	(8,592
NET CASH FROM/(TO) INVESTING ACTIVITIES	434	(6,009)	(4,994)	(3,592)
CASH FLOWS FROM FINANCING ACTIVITIES				
Cash was received from: Crown funding for property, plant and equipment	_	395	450	4,050
NET CASH FROM FINANCING ACTIVITIES	-	395	450	4,050
Net increase/(decrease) in cash	1,739	(2,189)	303	(1,297)
Opening cash balance	3,836	5,575	3,386	3,689
CLOSING CASH BALANCE	5,575	3,386	3,689	2,392
Represented by:				

The accompanying accounting policies form an integral part of these Prospective Financial Statements

PART FOUR - CONTD

4.6 PROSPECTIVE STATEMENT OF ACCOUNTING POLICIES

Reporting entity

Heritage New Zealand Pouhere Taonga is a statutory body corporate established under Section 9 of the Heritage New Zealand Pouhere Taonga Act 2014 and domiciled in New Zealand. It is an Autonomous Crown Entity for the purposes of Section 7 of the Crown Entities Act 2004 and its ultimate parent is the New Zealand Government.

Heritage New Zealand Pouhere Taonga's registered office is at Antrim House, 63 Boulcott Street, Wellington.

The Group includes the Canterbury Earthquake Heritage Buildings Trust which is controlled and managed by Heritage New Zealand Pouhere Taonga.

Heritage New Zealand Pouhere Taonga's primary outcome is to ensure present and future generations of New Zealanders experience and enjoy a sense of place, identity and nationhood. Accordingly, Heritage New Zealand Pouhere Taonga (as the parent) and its subsidiaries have designated themselves as Public Benefit Entities (PBE) for financial reporting purposes.

These prospective financial statements for Heritage New Zealand Pouhere Taonga are for the year ended 30 June 2020, and were approved by the Board on 28 June 2019.

Basis of preparation

These prospective financial statements are prepared on the basis that Heritage New Zealand Pouhere Taonga continues to be a going concern. Accounting policies have been applied consistently throughout the year.

Statement of Compliance

The prospective financial statements have been prepared in accordance with the requirements of the Crown Entities Act 2004, which includes the requirement to comply with New Zealand Generally Accepted Accounting Practice (NZ GAAP).

The prospective financial statements have been prepared in accordance with PBE Standards Reduced Disclosure Regime (RDR). The criteria under which an entity is eligible to report in accordance with PBE Standards RDR are the entity is not publicly accountable and has expenses less than \$30 million.

Measurement base

The prospective financial statements have been prepared on an historical cost basis, modified by the revaluation of certain property, plant and equipment.

Presentation currency and rounding

The prospective financial statements are presented in New Zealand dollars and all numbers are rounded to the nearest thousand dollars (\$000s).

Prospective figures

Accounting policies applied to these prospective financial statements are consistent with the accounting policies adopted by the Board for the preparation of Heritage New Zealand Pouhere Taonga's Annual Financial Statements.

Actual results achieved for the period covered are likely to vary from the information presented and these variations may be material.

Accounting judgements and major sources of estimation uncertainty

In the application of Heritage New Zealand Pouhere Taonga accounting policies, the Board is required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis.

The following are the judgements that have the most significant effect on the amounts recognised in these prospective financial statements:

Controlled and managed buildings

Properties for which Heritage New Zealand Pouhere Taonga has a control and management order under the Reserves Act 1977 have been included as part of property, plant and equipment on the basis that the risks and rewards relating to this property rest with Heritage New Zealand Pouhere Taonga.

Major sources of estimation uncertainty

Heritage New Zealand Pouhere Taonga employs an independent valuer to revalue Heritage New Zealand Pouhere Taonga's property portfolio in line with the Crown accounting policies and Treasury requirements. Valuations are undertaken at least every five years to ensure that the carrying amount does not differ materially from fair value. However, due to the nature of the Heritage New Zealand Pouhere Taonga property portfolio, it is difficult to obtain market valuation comparisons for many properties due to restrictions on their use. Consequently there is a large degree of subjectivity inherent in the valuation process.

The following are the key assumptions concerning the future, and other major sources of estimation uncertainty used in the development of these prospective financial statements:

- The valuation of historic buildings includes an estimation of the residual values and useful lives. These estimates impact on the depreciated replacement cost and annual depreciation charges for historic buildings. The estimated useful lives are detailed in the depreciation accounting policy.
- The valuation of buildings also includes estimations of construction costs.

Significant accounting policies

The following accounting policies that materially affect the measurement of prospective financial performance and prospective financial position have been applied:

Basis of group

The prospective financial statements of the Canterbury Earthquake Heritage Buildings Trust are prepared for the same reporting period as Heritage New Zealand Pouhere Taonga, using consistent accounting policies. Any inter-entity transactions between the Fund and the Trust have been eliminated on consolidation.

Goods and Services Tax (GST)

All items in the prospective financial statements are exclusive of GST with the exception of trade and other receivables and trade and other payables, which are stated inclusive of GST. Where GST is not recoverable as input tax then it is recognised as part of the related asset or expense.

The net amount of GST recoverable from, or payable to, the Inland Revenue Department (IRD) is included as part of the receivables or payables in the Statement of Financial Position.

Income tax

Heritage New Zealand Pouhere Taonga is a public authority and consequently is exempt from the payment of income tax. Accordingly, no charge for income tax has been provided for.

Revenue

Revenue is measured at the fair value of consideration received or receivable.

Revenue from the Crown:

Heritage New Zealand Pouhere Taonga is funded by the Crown for the purposes set out in the Act and the Vote Arts Culture and Heritage appropriations as set out in its Statement of Intent. As there are no conditions attached to the funding outside of these purposes it is recognised as revenue at the point of entitlement.

Donations and bequests:

Donations and bequests received are recognised as revenue in the period they are received. However, those with restrictive conditions are recorded as Specified Funds and Bequests within equity.

Grants received:

Grants are recognised when they become receivable unless there is an obligation to return the funds if conditions of the grant are not met. Where such an obligation exists, the grants are initially recorded as grants received in advance and recognised when conditions of the grant are satisfied.

Vested assets:

Where a physical asset is gifted or acquired by Heritage New Zealand Pouhere Taonga for nil or nominal cost, the fair value of the asset is recognised as income when control over the asset is obtained.

Volunteer services:

The operations of Heritage New Zealand Pouhere Taonga are reliant on services provided by volunteers. Volunteer services received are not recognised as revenue or expenditure by Heritage New Zealand Pouhere Taonga due to the difficulty of measuring their fair value with reliability.

Membership subscriptions:

Membership subscriptions are recognised in the period received.

Interest:

Interest income is recognised using the effective interest method.

Merchandise and café sales:

Revenue from merchandise and café sales is recognised when the product is sold to the customer.

Function and event revenue:

Revenue from functions and events is recognised at the date the function or event takes place.

Lease and rental income:

Lease and rental income is recognised on a straight-line basis over the lease term.

Cost allocation to outputs

Direct costs are charged directly to specific outputs. Indirect costs are allocated across outputs based on a percentage of total direct costs. Direct costs are those costs directly attributable to a specific significant activity and "Indirect costs" are costs incurred that cannot be practicably attributed to a specific significant activity.

There has been no change to the cost allocation methodology since the date of the last audited financial statements.

Grant expenditure

All grants awarded by Heritage New Zealand Pouhere Taonga and its subsidiaries are discretionary grants.

Discretionary grants are those grants where Heritage New Zealand Pouhere Taonga has no obligation to award on receipt of the grant application. Approved grants are recognised as expenditure when the applicant has progressed to a stage where it can be determined with confidence that the terms of the grant are likely to be met and held as an expense provision until such time as they are lifted by the grantee.

Leases

Leases that do not transfer substantially all the risks and rewards incidental to ownership of an asset to Heritage New Zealand Pouhere Taonga are classified as operating leases. Lease payments under an operating lease are recognised as an expense on a straight-line basis over the term of the lease in the Statement of Comprehensive Revenue and Expense.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held on call and other short-term, highly liquid investments, with original maturities of three months or less.

Debtors and other receivables

Debtors and other receivables are recorded at amounts due less any provision for uncollectability.

Uncollectability is established when there is objective evidence that Heritage New Zealand Pouhere Taonga will not be able to collect amounts according to the original terms of the receivable. The amount of the provision is the difference between the carrying amount and the present value of the amounts expected to be collected.

Inventories

Inventories held for commercial use are valued at the lower of cost or net realisable value after providing for obsolete items.

Inventories held for non-commercial use are measured at cost adjusted for any loss of service potential.

Property, plant and equipment

Property, plant and equipment comprises land, land development, buildings, leasehold improvements, heritage artefacts and equipment including library items, displays and interpretation, office furniture and equipment.

Property, plant and equipment are shown at cost or valuation, less any accumulated depreciation and impairment losses.

Heritage New Zealand Pouhere Taonga has recognised interests in land and buildings in the following categories:

(i) Heritage New Zealand Pouhere Taonga owned land and historic buildings

These are properties for which Heritage New Zealand Pouhere Taonga has freehold title.

(ii) Vested land and historic buildings.

These properties have been formally vested to Heritage New Zealand Pouhere Taonga in terms of the Reserves Act 1977. A vesting order can only be revoked with the agreement of Heritage New Zealand Pouhere Taonga and consequently its interest is deemed to be permanent.

(iii) Controlled and managed buildings

These are properties for which Heritage New Zealand Pouhere Taonga has a control and management order from the Crown in terms of the Reserves Act 1977. These have been included as part of property, plant and equipment on the basis that the risks and rewards relating to this property rest with Heritage New Zealand Pouhere Taonga. However, the Crown can require Heritage New Zealand Pouhere Taonga to return these assets at any stage.

Revaluations

Land and buildings are revalued at least every five years to ensure that the carrying amount does not differ materially from fair value. In the intervening years, enquiries are made of professional valuers to establish if there are any factors that may have given rise to significant changes in valuations.

Heritage collections and objects are by nature specialised and are managed by Heritage New Zealand Pouhere Taonga in accordance with its general statement of policy and as required by the Heritage New Zealand Pouhere Taonga Act. These items are revalued and

PART FOUR - CONTD

measured on a fair market or replacement value but are not depreciated. Fair value is determined through a process of rolling valuations.

Accounting for revaluations

Heritage New Zealand Pouhere Taonga accounts for revaluations of property, plant and equipment on a class of asset basis. The results of revaluing are credited or debited to an asset revaluation and recognised as other comprehensive revenue and expense. Where this results in a debit balance in the asset revaluation reserve, this balance is expensed. Any subsequent increase on revaluation that off-sets a previous decrease in value is recognised as part of the net surplus for the year, up to the amount previously expensed, and then credited to the revaluation reserve for that class of asset and shown as part of other comprehensive revenue and expense.

Additions

The cost of property, plant and equipment is recognised as an asset when it is probable that associated future economic benefits or service potential will flow to Heritage New Zealand Pouhere Taonga and the cost can be measured reliably.

Subsequent costs

Subsequent costs incurred by Heritage New Zealand Pouhere Taonga to restore property and plant to their original condition are capitalised. Expenditure to maintain these assets once renovation is complete is recognised in net surplus when incurred.

Disposals

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount of the asset. Gains and losses on disposal are included in the net surplus for the year. When revalued assets are sold, the amounts included in the revaluation reserves in respect of those assets are transferred to accumulated funds.

Depreciation

Depreciation is provided on a straight-line basis on all property, plant and equipment (other than land, heritage artefacts and library), at a rate that will write off the cost (or valuation) of the assets to their estimated residual value over their useful lives.

Heritage buildings owned, vested or managed in Heritage New Zealand Pouhere Taonga are depreciated in accordance with Accounting Standards PBE IPSAS 17. The useful lives and associated depreciation rates of major classes of assets have been estimated as follows:

Buildings	100 years		
Land development	15 years		
Plant and equipment	3-5 years		
Displays & interpretation	10 years		
Other assets	3-10 years		

The residual value and useful life of an asset is reviewed, and adjusted, if applicable, at each financial year-end.

Impairment of non-financial assets

Property, plant and equipment and intangible assets that have a finite useful life are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For assets not carried at a revalued amount, the total impairment loss is recognised in the net surplus or deficit for the year.

If an asset's carrying amount exceeds its recoverable amount the carrying amount is written down to the recoverable amount and an impairment loss is recognised. For revalued assets the impairment loss is recognised against the revaluation reserve for that class of asset. Where that results in a debit balance in the revaluation reserve, the balance is recognised in the net surplus or deficit for the year.

Value in use is depreciated replacement cost for an asset where the future economic benefits or service potential of the asset are not primarily dependent on the asset's ability to generate net cash inflows and where Heritage New Zealand Pouhere Taonga would, if deprived of the asset, replace its remaining future economic benefits or service potential.

Creditors and other payables

Short-term payables are recorded at the amount payable.

Employee entitlements

Short-term employee entitlements

Employee entitlements that Heritage New Zealand Pouhere Taonga expects to be settled within 12 months of balance date are measured at undiscounted nominal values based on accrued entitlements at current rates of pay.

These include salaries and wages accrued up to balance date, annual leave earned but not yet taken at balance date, retiring and long service leave entitlements expected to be settled within 12 months and sick leave. Heritage New Zealand Pouhere Taonga also recognises a liability and an expense for bonuses where it is contractually obliged to pay them, or where there is a past practice that has created a constructive obligation.

Long-term employee entitlements

Entitlements that are payable beyond 12 months, such as long service leave and retirement leave, have been calculated on an actuarial basis. The calculations are based on the likely future entitlements accruing to staff, based on years of service, years to entitlement, the likelihood that staff will reach the point of entitlement and contractual entitlement information.

The value of the long service leave obligations depend on a number of factors that are determined on an actuarial basis using a number of assumptions. Due to the small size of the provision, no salary inflation factor has been allowed.

Provisions

Heritage New Zealand Pouhere Taonga recognises a provision for future expenditure of uncertain amount or timing when there is a present obligation (either legal or constructive) as a result of a past event, and it is probable that expenditure will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

Commitments

Future payments are disclosed as commitments at the point a contractual obligation arises, to the extent that there are equally unperformed obligations. Commitments relating to employment contracts are not disclosed.

Contingencies

Contingent liabilities and assets are disclosed at the point at which the contingency is evident.

Changes in accounting policies

There are no changes in accounting policies.

HERITAGE NEW ZEALAND POUHERE TAONGA HERITAGE PROPERTY PORTFOLIO

OWNED (16 PROPERTIES)¹⁰

Alberton Alexandra (Pirongia) Redoubt Antrim House **Bedggood Blacksmith Building** Chevening Clark's Mill **Clendon House** Hurworth Kerikeri Mission House Ruatuna Southland Provincial Council Building Stone Store, Kerikeri **Te Waimate Mission Thames School of Mines Timeball Station Site, Lyttelton** Tōtara Estate

CO-OWNED (2 PROPERTIES) Highwic (with Auckland City Council) Melanesian Mission (with the Melanesian Mission Trust)

LEASED (2 PROPERTIES) Ewelme Cottage Māngungu Mission House

PRIVATE HISTORIC RESERVE (4 PROPERTIES) Craigmore Rock Shelter Te Manunui Rock Art Site¹¹ The Cuddy The Levels **HISTORIC RESERVE (16 PROPERTIES) Coton's Cottage Edmonds Ruins** Kaipara North Head Lighthouse Matanaka **Old Government Buildings** Old St Paul's **Ophir Post Office** Pencarrow Head Lighthouse **Pompallier Mission Rai Valley Cottage** Rūnanga Stockade Seddon House Site Te Porere Redoubt (Lower Redoubt) **Tikirere Mill Race** Turnbull House **Upper Hutt Blockhouse**

MĀORI RESERVE (1 PROPERTY) Opotaka Pā

SITES WITH MORE THAN ONE STATUS (2 PROPERTIES) Fyffe House (part-owned by Heritage New Zealand, part-leased from Kaikōura District Council) Hayes Engineering (part-owned, part historic reserve)

10 Taupō (Tapuaeharuru) Redoubt and Courthouse transferred to iwi under Treaty Settlement legislation in 2019. 11 Formerly 'Frenchman's Gully Rock Shelter'. National Office PO Box 2629, Wellington 6140 Phone 04 472 4341 information@heritage.org.nz

Northland Area Office PO Box 836, Kerikeri 0245 Phone 09 407 0470 infonorthland@heritage.org.nz

Northern Regional Office PO Box 105-291, Auckland 1143 Phone 09 307 9920 infonorthern@heritage.org.nz

Lower Northern Area Office PO Box 13339, Tauranga 3141 Phone 07 577 4530 infolowernorthern@heritage.org.nz

Central Regional Office PO Box 2629, Wellington 6140 Ph: 04 494 8320 infocentral@heritage.org.nz

Southern Regional Office PO Box 4403, Christchurch 8140 Phone 03 357 9629 infosouthern@heritage.org.nz

Otago / Southland Area Office PO Box 5467, Dunedin 9058 Phone 03 477 9871 infodeepsouth@heritage.org.nz

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